



# THE VIP VOICE

Community Edition, Spring 2012

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VIP Services, Inc. • 811 East Geneva Street • Elkhorn, WI • 53121

## EXPLORING ENDLESS POSSIBILITIES . . .

As the first quarter of 2012 concludes, VIP Services is breaking ground on a number of exciting new fronts. The agency's innovative community prevocational program is making great strides in helping clients to shape their future employment goals. Many clients, whether they are transitioning students or adults who have worked in a single setting for a number of years, have a limited vision of what may be possible beyond their own experiences and those of family members. The community prevocational program is designed to expand and broaden their understanding of the kinds of work that is available in the community.



*VIP Services clients Steve Toennies, Richard Maly, Mario Zito and Richard Peters learned a great deal from their recent community prevocational excursion to Triebold Implement in Whitewater.*



*VIP Services 2011 Individual Achievement Honoree Tammy Wegner was honored at the 27<sup>th</sup> Annual Recognition Dinner on February 2, 2012.*

Small groups of clients, accompanied by a VIP Services staff member, visit a variety of different employment sites and talk about what they have observed and how it might relate to their aptitudes and interests. These community excursion experiences are accompanied by a series of classroom offerings that further challenge participants to discuss and learn more about workplace skills and expectations. The entire process incorporates the concept of "discovery" and involves asking thought-provoking questions, using a number of different communication methods, practicing active listening on the part of staff and directly observing the participants in all of the different environments they are exploring.

Key elements that clients have identified in their visits and classroom discussions have centered on the importance of listening, grooming, being on time and always being polite. They enjoy interacting with employees during the on-site visits and having an opportunity to learn the nuts and bolts of their various job responsibilities. With each visit, new horizons of opportunities are revealed.

The excellent relationships that have been formed with the many community employers who host prevocational excursions are part of the important framework of partnerships that characterize the role of VIP Services in the community. In addition to working with local businesses to highlight job opportunities, provide placements and offer important value-added contract services, VIP also works in partnership with the tri-county office of the Wisconsin Division of Vocational Rehabilitation in providing job readiness assessments, job shadowing, internships and job coaching and training for individuals with disabilities.

*See Story on Page 3*

## FROM THE PRESIDENT

Dear Friends,

This issue of the VIP Voice is brimming over with stories of the many exciting new and ongoing activities that make up the fabric of life at VIP Services. Despite the fact that 2012 promises to be another year filled with challenges, we are continuing to forge ahead with a strong commitment to fulfilling our mission of empowering people with disabilities to explore and experience endless possibilities.

We are especially pleased to have an exceptionally dedicated and enthusiastic Board of Directors leading this effort. Members of our Board are elected for three year terms and can serve two consecutive terms. We honored two outstanding Board members, whose second terms concluded in December for their outstanding service. Both Donna Neshek and Terri Jambor demonstrated outstanding leadership in a variety of areas and we are happy to report that both have agreed to continue their participation as members of the 2012 Golf Outing Planning Committee.

Four new members were elected to our Board at the Annual Meeting and have already been hard at work on a number of Committees. They include: Cherie Ackman (Fontana), Don Buchert (Walworth), Kathy Garske (Lake Geneva) and Mark Stinebrink (Lake Geneva). As the newly elected President of the Board, I am honored to work with an Executive Committee consisting of John English (Vice President), Carol Prchal (Secretary), Bob Putnam (Treasurer) and Deb Alder (Human Resources Chair). In addition to the clients who provide us all with inspiration and awe, members of this Board are motivated and supported by the exceptional efforts of our incredibly talented and creative staff. Throughout the past few years of economic upheaval and changing local, state and national policies, the staff has remained steadfast and risen to the occasion time and again to put the interests of our clients first.

I am proud to be able to serve as the President of this organization and look forward to working with all of you - Board, staff, volunteers and supporters - to meet any and all of the challenges that 2012 may have in store.

Sincerely,



Ed Scaro  
President

### 2012 Board of Directors

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## VIP CLIENTS PURSUE SELF-DETERMINATION



VIP Assistant Program Director Dana Kelnhofer was joined by client representatives Frank Hoover and Connie York and volunteer Paul Kremer at the November 2011 Self-Determination Conference. This 4<sup>th</sup> annual statewide conference, sponsored by the Wisconsin Board for People with Development Disabilities, celebrated the efforts of individuals, families, advocates, and service providers to promote self-determination throughout Wisconsin.



# 2012 DINNER SALUTES CLIENT AND COMMUNITY ACHIEVEMENT



*Individual Achievement Honorees recognized at the 27<sup>th</sup> VIP Services Recognition Dinner included: (front row) Heather Riley and Rose Anderson; (middle row) Roxanne Oldenburg, Sharon Harkness, Laura Feitshans, Martin Ingram and Tammy Wegner; (back row) Board President Ed Scaro, Paul Perry, David Hodd, Bob West, Greg West, Matt Church and Executive Director Cindy Simonsen. VIP Services Individual Achievement Awards are determined by staff and supervisors and presented to clients on a monthly basis at a gathering of all participants. The annual honoree is selected from this group of achievers through a voting process open to both clients and staff.*

The 27<sup>th</sup> annual VIP Services Recognition Dinner offered a little something for everyone: twelve clients who had set new bars of achievement in 2011; a group of incredibly supportive community business partners; and, an enthusiastic audience of proud family members, staff and VIP Services Board members to cheer on the honorees.

Evergreen Golf Club provided the perfect setting for the memorable evening which concluded with the naming of Tammy Wegner (Elkhorn) as the 2011 Individual Achievement Honoree of the Year. Tammy, who first came to VIP Services in 1987, has worked at Covenant Harbor for the past nine years and has grown dramatically in her work and communication skills there. Tammy has also participated actively in VIP's Career Central and has made great strides in many employment-related areas.

Prop Shaft Supply, Inc. was recognized as the "Business Partner of the Year," Timber-Lee Christian Center as the "Employer of the Year," Geneva Lake Manor as the "Employment Exploration Site of the Year," and the Lakeland Animal Shelter as the "Volunteer Exchange Site of the Year."



*Supportive community and business partners are the key to success for VIP Services. This year's honorees included (front row) Lynn Sabo and Kristen Perry representing Lakeland Animal Welfare Society, Pam Eastridge representing Geneva Lake Manor, Cindy Simonsen, and Dean Hamilton representing Timber-Lee Christian Center and (back row) Ed Scaro, and John Thompson and Patrick Bhrely representing Prop Shaft Supply.*



*Newly trained VIP Services Ambassador Tammie Steinert, with support from her Coach Arlene Weyrough (l.), wowed the Recognition Dinner audience with her inaugural speech, sharing her own story, saluting the accomplishments of her colleagues and thanking all of the business partners and supporters in attendance.*

## NEW AMBASSADORS JOIN VIP SPEAKERS BUREAU RANKS



*Ambassador Training requires concentration and focus but participants emerge with a battery of new skills and a great sense of self confidence.*



*A highlight of the celebration luncheon involves the presentation of an Ambassador's Certificate by Executive Director Cindy Simonsen, shown here with Ambassador Alex Whitmore and Coach Ken Nelson.*



*Newly trained Ambassadors include (front row) David Weber, Matt Church, Rosa Spellman, Dianne Kieliszewski, Tammie Steinert and Alex Whitmore and Coaches (back row) Deb Alder, Ginger Nelson, Pat Eames, Linda Cheney, Arlene Weyrough and Ken Nelson.*

This past January, six new clients and volunteers were trained to become VIP Services Ambassadors and Coaches. The three day training encompasses the basic elements of a good speech, use of microphones and other audio-visual aids, facts about disability awareness, how to share your own story and appropriate dress and appearance.

Participants work on preparing their own five-minute speeches to the group on the final day of the training. Evaluators provide helpful feedback to Ambassadors and Coaches about their strengths and where they need to practice. The training culminates with a celebration luncheon which includes family members.

Arrangements to have an Ambassador speak to your group can be made by contacting Nancy Ward at VIP Services (262)723-4043 x105 or [nancyward@vip-services-inc.org](mailto:nancyward@vip-services-inc.org).



*Coaches and Ambassadors form a strong bond through the course of the three day training. Ambassador Matt Church builds the structure of his speech with assistance from Coach Ginger Nelson.*



*All Ambassadors participated in a refresher training in March where they worked on a poster project to answer the question "Who Am I?" Rosa Spellman is assisted by Coach Pat Eames in collecting images that help to answer that question. In addition to their speaking duties, Ambassadors will be working as peer trainers with other VIP Services clients to help them define career and life goals later this year.*



## 2012 VIP SERVICES BOWL-A-THON



The fourth annual VIP Services Bowl-a-thon at Delavan Lanes on March 10<sup>th</sup> was bigger and better than ever, with both sessions selling out well in advance of the event. Clients, family members, friends and supporters joined together for creative bowling, spinning wheel drawings, good food and fun. Adam Lofy (foreground) was one of the 128 bowlers who helped to raise nearly \$14,000 in funds for VIP Services.

## BENEFITS ANALYSIS ADDED TO VIP SERVICE CONTINUUM



VIP Services has recently incorporated another dimension of service with the addition of its own certified Work Incentives Benefits Specialist (WIBS). This critical role is being filled by Carolyn Morris, a familiar face to many in the VIP Services family. Carolyn has extensive case management background and has recently completed training with the Wisconsin Disability Benefits Network (WIBN) to help individuals with disabilities understand how employment might affect the benefits they receive.



Client teams were once again the top pledge raisers for both Bowl-a-thon sessions. The session one prize-winning "X Force" team, shown here with VIP Services Board Co-Chairs Ed Scaro (r.) and Bob Putnam (l.) consisted of Sara Jo Matthews, Michael Snodie, Jennifer Coon and Evan Walther.



The "Country Gentlemen" were the top pledge raisers for the second session and included Derek Weber, Steve Pils, Donald Moore and David Weber.

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- Pizza Ranch (Elkhorn)
- The Public House (Williams Bay)
- Sugar Creek Inn (Elkhorn)
- The Village Supper Club (Delavan)

## 2011 ULTIMATE INDOOR TAILGATE PARTY



Community friends and supporters joined client families and staff in raising over \$13,000 in support of VIP Services.



Chili Cook-off winners Mark Anich (l.) and Al Giacomelli are congratulated by judge Chef John Bogan of the Lake Geneva School of Cooking. The competition included entries from Board, staff, client and family members.



Kathy Truesdale and Jan Beardsley admire the wide array of offerings in the Tailgate Party's Silent Auction.

### FUNDRAISING EVENT NETS SUPPORT AND A PACKER WIN!

A celebratory mood prevailed from the tasty Chili Cook-Off Contest which "kicked off" the day to the final play of the fun-filled afternoon. The fourth annual Ultimate Indoor Tailgate Party also included a Silent Auction jam-packed with a wonderful assortment of prize packages, a lucky 50/50 raffle, the always popular meat raffle and, most importantly of all, a Green Bay Packers win!

#### PRESENTING SPONSOR Deb Alder & Jeff Scherer

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#### QUARTER SPONSORS Advanced Coatings Plus, LLC Putnam Company, Inc. In Memory of Mary Scaro Talmer Bank & Trust



The Packers 35-26 win over the Tampa Bay Buccaneers was the highlight of the day for fans in attendance.

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- Hawk's View Golf Club
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- Jackson Hole
- Pirates Cove
- The Reddroom
- Snug Harbor Inn on Turtle Lake
- The Sports Page
- Sweeney's Pub
- The Village Supper Club
- Walworth Inn LLC
- Wheeler's Bowling Center

## SALUTING OUR GE

### Memorials and Honorariums

We are especially grateful that the following VIP Services donors have chosen to honor those who are or have been important in their lives.

#### In Memory of:

##### Kay Daniels

- Mr. Jack Daniels

##### Harriett Albert

- Mr. & Mrs. Charles Coon
- Mr. & Mrs. Allen C. Lehman
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##### Patricia Monroe

- Mr. & Mrs. Jeffrey J. Beardsley

##### Bill Truesdale

- Tony & Kim Flitcroft



# NEARBY DONORS AND BENEFACTORS



In addition to the recognition that VIP Services provides to the generous individuals, corporations and community organizations who support our annual campaign, our annual donors are now also featured on our lobby wall. Shown here are Platinum Champions from Brunk Industries, Inc. Pictured from left are Board members John Nanna & Melita Grunow, Brunk Industries Vice President of Finance Michael Black, VIP Services Executive Director Cindy Simonsen, Ulla Brunk and Lars Brunk.

## In Memory of:

### **Bobby Vahovius**

- Mr. & Mrs. Duane L. Neuendorf

### **Robert Waechter**

- Frank & Susan McClellan

### **John Williams**

- Theresa & John Singer

## In Honor of:

### **Mackenzie**

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### **Chris Schadewald, David Weber, and Derek Weber**

- Wayne & Sandra Angstrom

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- Mr. & Mrs. William R. Rybak

## Annual Fund Drive

VIP Services is grateful to its many friends, supporters and family members for their generous annual gifts. These gifts allow VIP Services to be as flexible as possible in meeting the complex and varied needs of our clients. In addition, annual gifts can be designated to special projects that best meet an individual donor's interests. Annual gifts of any size are welcomed by VIP Services. All gifts listed on this page were received during the period of October 1, 2011 to May 14, 2012.

## Platinum Champions (\$25,000+ Donors)

- Brunk Industries, Inc.
- Mr. William C. Wiswell

## Community Champions (\$10,000+ Donors)

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## Community Friends - Continued

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- Greg & Mario Zito



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## SUPPORT THE 14<sup>TH</sup> ANNUAL VIP GOLF OUTING



*Presented by*

### The Kikkoman Foods Foundation, Inc.

On June 11, 2012 the VIP Services Golf Outing will be returning to Big Foot Country Club for the first time since 2006. The event, which has generated a great deal of excitement and is VIP's largest fundraiser, is sold out but opportunities to participate

are still available. You or your company may choose to be recognized as a medal sponsor: Gold Medal Sponsor (\$500), Silver Medal Sponsor (\$250) and Bronze Medal Sponsor (\$100). In addition, 500 \$20 raffle tickets are being sold for a chance to win a 42" Sanyo HDTV (1<sup>st</sup> prize), i-Pad 3 (2<sup>nd</sup> prize), and Kindle Fire (3<sup>rd</sup> prize).

**For more information on medal sponsorships or raffle tickets, call (262)723-4043 x105.**

## SAVE THE DATE

- **VIP Services Golf Outing**  
Big Foot Country Club  
*June 11, 2012*
- **Client Summer Dance**  
Sponsored by the Geneva Lakes Women's Association  
*June 22, 2012*
- **Client Summer Picnic & Talent Show**  
VIP Services, Inc.  
*July 19, 2012*
- **VIP Volunteer Recognition Reception**  
VIP Services, Inc.  
*October 18, 2012*
- **5<sup>th</sup> Annual Ultimate INDOOR Tailgate Party**  
VIP Services, Inc.  
*December 2, 2012*

IF YOU WOULD LIKE TO RECEIVE AN ELECTRONIC VERSION OF THE NEXT VIP VOICE RATHER THAN TO RECEIVE A PAPER COPY, JUST GO TO OUR WEBSITE [www.vipservices-inc.org](http://www.vipservices-inc.org) AND SIGN-UP UNDER E-NEWS AND UPDATES.

### ***The VIP VOICE***

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